



ORACLE NETSUITE

Free Trial

Unlimited trial, no credit card required

No free trial

Cost

Starts at \$59/month

Must contact sales for a custom quote

Value for Money Rating

Software Advice
★★★★☆ 4.5

Software Advice
★★★★☆ 4.0

Industries

Retail, event admissions, quick service restaurants

Wholesale distribution, manufacturing, large retailers

Customer Support

In-house support team with 24/7 phone, chat, and email with online manual and tutorial videos

Basic, Premium, and Advanced levels of support services

Support Rating

Software Advice
★★★★☆ 4.5

Software Advice
★★★☆☆ 3.5

Processing Rates

No forced processing agreements; merchants choose their own credit card processor getting rates as low as 1.8%

NetSuite Pay and SuitePayments, must contact for rates

Data Storage

Cloud-based

Requires Local Server

Features and Functionality Rating

Software Advice
★★★★☆ 4.5

Software Advice
★★★★☆ 4.0

Key Differences

- ✓ Award-winning customer support recognized by existing customers across all review sites
- ✓ Transparent and affordable pricing
- ✓ Custom features for many industries and businesses of all sizes
- ✓ Advanced inventory management
- ✓ Robust data reporting and analytics

- ✓ Supports many languages and currencies
- ✓ Ideal for enterprise retailers with a mix of sales channels
- ✓ Great for warehouse and supply chain management with ERP system
- ✓ Requires long-term contracts and pricey license cost
- ✓ Additional costs for premium

Overall Rating

Software Advice
★★★★☆ 4.7

Software Advice
★★★★☆ 4.1