

# A Quick Intro to KORONA POS

We're excited to tell you more about what makes KORONA a great solution for ticketing operation. Your account manager will fill you in on more specifics, but use this guide to learn some of the basics.



## KORONA POS



### Online Ticketing and eCommerce Integration:

- ▶ Sell tickets, gift cards, memberships, and merchandise online with your seamless integration. Drive more sales and add convenience to the customer experience.



### Multi-Vertical and Location Capabilities:

- ▶ Use a single system to run your entire operation, including eCommerce, ticket sales, memberships, gift shops, quick-service restaurants, kiosks, and pop-up shops.



### Cloud-Based System:

- ▶ data is all stored in secure remote servers so you can access the back-end system from any location with your login credentials. Cloud software also updates in real-time and is reflected immediately at your terminals.



### Hardware Options:

- ▶ KORONA offers a wide number of hardware options, including desktops, tablets, self-checkout kiosks, turnstiles, modern payment machines, printers, and scanners.



### Processing Flexibility:

- ▶ We'll work with you to find the cheapest credit card processing solution on the market. We integrate with all major solutions, leaving you with more choice.



### Membership and Loyalty:

- ▶ Create special pricing, seasonal discounts, group rates, memberships, and more. And keep all customer information in your CRM for future promotions and marketing.



### Inventory Management:

- ▶ For your gift shops, kiosks, and QSRs, set custom stock notifications, automatic reorders, vendor relations, product assortment, and much more with powerful inventory assistance.



**Employee Management:**

- ▶ Monitor all staff performance with individual reports, keep track of payroll and scheduling, calculate tips and commissions, integrate with Quickbooks Online, and set custom cashier permission levels.

**Product Reporting:**

- ▶ Stay in the know on your performance with hundreds of customizable KPI reports and metrics. Reports are generated in seconds, breaking down complicated data in digestible pieces.

**Flat-Rate Pricing:**

- ▶ A KORONA subscription comes with zero hidden fees, surcharges, or penalties. There are no contracts required and no penalty for cancelling your subscription.

**Included Customer Support:**

- ▶ Our support team is entirely in-house and available by phone, chat, or email. Our phone lines are open 24/7 for after-hours emergencies. Plus, they'll help you with training and installation.

